



Associated Students of Western Washington University
Student Advocacy and Identity Resource Centers
Queer Resource Center Community Engagement Coordinator

About the Position

The AS Queer Resource Center Community Engagement Coordinator is responsible for providing social and community-building programs for the queer community, offer peer support and resources, assist in the coordination of all QRC events, as well as day-to-day operations of the QRC.

Position Classification

Coordinators provide programming for the Associated Students as a whole and facilitate events, offices and groups throughout the Western and Bellingham community. Coordinators report to department directors or supervisors. Specific duties include but are not limited to: Event programming, departmental budget authority, advocates on behalf of students, actively promotes community building, maintains specific office functions, performs administrative work, promotes office resources and events, and updates programming resources for the department.

About the Department

The AS Student Advocacy and Identity Resource Centers provide information, advocacy, events, and peer-to-peer education to Western students. The four centers within the SAIRC strive to support and empower all members of Western's diverse community. The SAIRC also provides the opportunity for Western's students to gain valuable work and life experience.

The Queer Resource Center (QRC) provides non-judgmental and unbiased programs, safe[r] space, and resources to queer students. The QRC does this by building community among Western students of diverse backgrounds, advocating for and educating about queer identities through events and resources, creating and affirming positive self-identities, networking with queer clubs, providing peer advising services, and addressing current issues relevant to the queer community.

Term of Position

This is a three quarter position. This position begins the Monday two weeks before the start of classes fall quarter and ends the Friday of finals week the following spring quarter. This position works an average of 15 hours per week. The position holder may work more some weeks and less other weeks depending on the office's needs. The position holder is neither required nor expected to work during intersession, winter break or spring break.

AS Employment Qualifications

- Maintain a minimum credit load throughout term of position of 6 credits for undergraduates and 4 credits for graduates.
- Maintain a minimum of a 2.00 cumulative grade point average.
- Ability to complete the entire term of the position.

Preferred Qualifications

- Prior experience with managing volunteers or employees.
- Budget management knowledge or experience.
- Demonstrated ability to work collaboratively with people of diverse backgrounds and opinions.
- Conflict management knowledge or experience.
- Organizational and time management skills
- Basic knowledge of issues and/or concern pertaining to the Queer Community
- Ability to work independently and responsibly, while supervising others
- Knowledge and passion about advocating for Queer issues and identities
- Ability to facilitate small group discussion/interaction
- Ability to communicate and work effectively with a wide variety of people on Western's campus and in the Bellingham Community
- Prior experience facilitating committee meetings
- Ability to work flexible hours.

AS Employment Responsibilities

- Serve the diverse membership of the Associated Students in a professional and ethical manner by:
 - Being familiar with and upholding the AS Charter, all WWU policies, and all AS policies including the Employment Policy, Code of Conduct, and Program Standards.
 - Attending all AS staff development events including, but not limited to: pre-fall orientation, pre-winter, pre-spring, and mid-quarter staff developments.
 - Being knowledgeable of the AS organization and its general operations.
 - Serving on search committees as designated by the AS Personnel Director.
- Ensure the legacy of this position by:
 - Working with supervisor and Personnel Director to revise and update position job description.
 - Working with the previous position holder to complete a minimum of 15 hours of unpaid internship as well as providing a 15 hour internship to the incoming position holder.
 - Developing and maintaining a legacy document as required by the AS Employment Policy.

Student Advocacy and Identity Resource Centers Responsibilities

- Empower and support the Associated Students membership with information, activities, and peer education by:
 - Maintaining 10 regular posted office hours for students to utilize office safe space, access resources, and seek peer education.
 - Providing unbiased, nonjudgmental, and accurate information and services to students.
 - Maintaining up-to-date records and information of on and off campus services in order to provide effective referrals.
 - Providing a confidential, safe, and inclusive space for students.
 - Maintaining client confidentiality in conversations, written correspondence, and any other forms of communication
 - Updating office libraries, magazine and journal subscriptions, and contacts for library cataloguing.

- Ensure the smooth, effective operations of the SAIRC by:
 - Attending weekly SAIRC staff meetings, office check-ins, and any additional departmental activities.
 - Promoting teamwork and collaboration throughout all the SAIRC offices.
 - Assisting with the coordination of activities, materials, and tabling schedules for SAIRC involvement in campus events such as VU Late Night, Red Square Info Fair, AS Job Fair, and the Campus Activities Showcase
 - Establishing and maintaining active working relationships with other ROP team members.

Queer Resource Center Responsibilities

- Develop and enhance the teamwork, communication, and effectiveness of the QRC by:
 - Attending all office meetings as scheduled.
 - Establishing and maintaining an effective working relationship with all QRC staff.
 - Planning short- and long-term goals for the QRC with office staff and the SAIRC Coordinator.
 - Continually gathering feedback from participants of events and services.
 - Maintaining continual communication with QRC staff and interns outside of meetings.
- Promote Queer events and services to the campus community by:
 - Being aware of and posting Queer-related events to appropriate calendars.
 - Fostering and enhancing working relationships and communications with all Queer clubs and organizations on campus.
 - Publicizing QRC services, programs, and events pertinent to position purview through social media, Publicity Center requests, and other outlets.
- Foster working relationships with related campus and community resources by:
 - Connecting with all Queer-related clubs and organizations on campus and offering them guidance on accessing resources to strengthen their impact and development of community on campus.
 - Regularly communicating and/or co-sponsoring with appropriate organizations including, but not limited to, the Evergreen Wellness Advocates, Sean Humphrey House, Partners Promoting Equality, Western's Counseling Center, the LGBT Advocacy Council, the Equal Opportunity Office, University Residences, and the Queer Youth Project.
- Create an atmosphere of Queer-inclusivity within the offices and programs by:
 - Portraying a diverse representation of Queer identity.
 - Striving to include all gender identities and expressions within the office.
 - Outreaching specifically to marginalized identities within the Queer community.
 - Provide educational, social, and community building opportunities to the campus community in relation to the QRC mission by developing 3 - 4 events within the QRC per quarter including but not limited to
 - Coordinating the annual Drag Show (which functions as an HIV/AIDS benefit event).
 - Coordinating at least one Queer Club Summit per year as a stand-alone event or as part of a larger event.
 - Coordinating at least one community building event per quarter (usually within the first two weeks of fall quarter, mid-winter, and near the end of spring).

Position Responsibilities

- Foster a safe and inclusive campus by:
 - Reaching out to the Residence Hall Association and National Residence Hall Honorary to promote QRC events and resource information about the campus' queer community, such as clubs and committees.
 - Building lines of communication with the student leaders of all queer-centered clubs and attending club meetings in person at least once per quarter as a means of fostering collaboration
 - Ensuring that programs and publicity originating from the office are inclusive and span a wide range of identities.

- Deliver social and community building opportunities to the campus community by:
 - Coordinating 1 – 2 community-building events per quarter.
 - Coordinating one event per year geared toward an audience of 250 people or more.
 - Planning informational tables to increase student outreach in Red Square, Viking Union lobby, Vendor's Row, etc.
 - Maintaining a balanced representation in programming for/about multiple identities.

- Ensure successful promotion and marketing of QRC events and resources by:
 - Building effective lines of communication between the AS Publicity Center, AS Communications & Marketing Office, KUGS, and other promotional outlets.
 - Developing an effective and consistent social media presence for the QRC.
 - Updating the QRC's website and publications to allow for maximum accessibility of the center's resources as well as campus resources and facilities (e.g. gender-neutral restroom locations).

- Ensure that the QRC provides quality programming to the campus community by:
 - Assessing the needs and interests of the community.
 - Making necessary facility reservations.
 - Completing all programming paperwork on time.
 - Performing other duties as needed or assigned by the EIRC Coordinator.

Wage

Starting hourly rate of \$12.80.

Reportage

The QRC Community Engagement Coordinator reports directly to the Equity and Identity Resource Center Coordinator.