



Associated Students of Western Washington University
Personnel Office
Assistant Director I: Staff Development

About the Position

The Personnel Assistant Director I is responsible for assisting the Personnel Director with tasks. Additionally, the Assistant Director I is charged with implementing different programs for the AS and the campus, including AS Staff Development Events.

Position Classification

Assistant Directors are responsible for assisting and coordinating programs under the guidance of the director. Assistant Directors serve as administrative support and program support for the director and AS organization as a whole. Specific duties include but are not limited to establishing departmental goals, departmental training, program approval, departmental Student Budget Coordinator, communication among employees, coordination of programs efforts, conflict resolution, program planning and communicating with Western's student body. These positions operate under the management and direction of the AS Board of Directors.

About the Department

The AS Personnel Office is responsible for the Human Resources of the Associated Students. This includes, but is not limited to, upholding all aspects of the AS Employment Policy, orchestrating and overseeing all AS student employee hiring, processing all employment paperwork for AS student employees, placing work-study positions, and organizing AS-wide employee recognition and trainings. Personnel Office Staff are charged with assessing the needs of the organization concerning day-to-day activities as well as supporting AS employees whenever possible.

Term of Position

This is a four quarter position. This position starts the Monday before the start of summer classes and ends the Friday of finals week the following spring quarter. This position works an average of 15 hours per week. The position holder may work more some weeks and less other weeks depending on the office's needs. The position holder is neither required nor expected to work during intersession, winter break or spring break.

AS Employment Qualifications

- Maintain a minimum credit load throughout term of position of 6 credits for undergraduates and 4 credits for graduates.
- Maintain a minimum of a 2.00 cumulative grade point average.
- Ability to complete the entire term of the position.

Preferred Qualifications

- Prior experience with managing volunteers or employees.
- Budget management knowledge or experience.
- Demonstrated ability to work collaboratively with people of diverse backgrounds and opinions.
- Conflict management knowledge or experience.

- Basic computer skills including Microsoft Word, Excel, Publisher and Outlook.
- Strong interpersonal skills.
- Background/Knowledge in Event Planning.
- Understanding of Confidentiality.
- Basic knowledge of department and position specific responsibilities.

AS Employment Responsibilities

- Serve the diverse membership of the Associated Students in a professional and ethical manner by:
 - o Being familiar with and upholding the AS Charter, all WWU policies, and all AS policies including the Employment Policy, Code of Conduct, and Program Standards,
 - o Attending all AS staff development events including, but not limited to: pre-fall orientation, pre-winter, pre-spring, and mid-quarter staff developments,
 - o Being knowledgeable of the AS organization and its general operations,
 - o Serving on search committees as designated by the AS Personnel Director.
- Ensure the legacy of this position by:
 - o Working with supervisor and Personnel Director to revise and update position job description.
 - o Working with the previous position holder to complete a minimum of 15 hours of unpaid internship as well as providing a 15 hour internship to the incoming position holder,
 - o Developing and maintaining a legacy document as required by the AS Employment Policy.

Personnel Office Responsibilities

(All job responsibilities must be carried out in compliance with the AS Personnel Policy)

- Develop and enhance the teamwork, communication, and effectiveness of the Personnel Office by:
 - o Attending all Personnel Office meetings as scheduled.
 - o Establishing and maintaining an effective working relationship with all Personnel Office staff,
 - o Planning short- and long-term goals for the Personnel Office,
 - o Providing support for other Personnel Office Staff.
 - o Maintaining regular communication with Personnel Office staff outside of meetings,
 - o Collecting feedback on programs & services provided by the Personnel Office
 - o Evaluating office strengths and weaknesses.
- Ensure that AS hiring processes are effectively implemented by:
 - o Planning and implementing summer, fall, mid-year, and spring hiring,
 - o Participating in relevant campus info fairs including, but not limited to: Campus Activities Showcase, Red Square Info Fair, etc.
 - o Coordinating search committees of AS employees and serving as a knowledgeable resource in the search process.
 - o Facilitating new hires' paperwork (Student Employment Information Form, AS Code of Conduct, and Network Access form) in addition to the criminal conviction form if the employee will handle cash,
 - o Informing Student Employment of available AS positions.
- Foster working relationships with other AS and campus offices by:
 - o Sending regular e-mails to AS staff members.

- o Working with university Human Resources, Student Employment, and the Equal Opportunity Office and other University Faculty and Staff as needed,
- o Assisting with Fall Staff Development Planning Committee.
- Ensure that employment issues related to persons remain confidential by:
 - o Keeping the Personnel Office door and appropriate file cabinets locked when the office is unattended.
 - o Keeping documents with personal information, especially social security numbers, secured from public view in the office. Discuss employee evaluations, grievances, disciplinary, or other employee issues with appropriate staff and supervisors,
 - o Maintaining up to date organized employee records by:
 - Filing new employee paperwork.
 - Shredding unnecessary records.
- Help AS employees feel appreciated and valued by:
 - o Encouraging departmental managers to recognize their employees' efforts,
 - o Participating in Personnel Office designed recognition programs.
- Ensure the office is welcoming for all AS Employees and students at large by:
 - o Maintaining a clean office space,
 - o Fostering a comfortable and inclusive environment.

Position Responsibilities

- Provide support to both Associated Students employees and students-at-large by:
 - o Devoting an average of 15 hours per week to AS business,
 - o Establishing and maintaining 10 office hours per week.
 - o Assisting students and providing information about the AS, hiring procedures, and employment paperwork.
- Ensure the functionality of the Personnel Office by:
 - o Developing a strong working knowledge of the Associated Students organization and its structure.
 - o Attending Personnel Committee meetings as scheduled, as needed.
 - o Attending AS Board of Directors or Management Council meetings in place of the Personnel Director, as needed.
 - o Attending weekly Personnel Office Staff meetings.
 - o Assisting the Personnel Director with any aspect of the Personnel Office and assuming their responsibilities, as needed.
 - o Assisting with the organization and implementation of AS hiring for Summer, Fall, Winter, and Spring.
 - o Performing other duties as needed.
 - o Assisting with employee evaluation process
 - o Assisting with SPAC process.
- Ensure high quality professional learning experiences for all Associated Students employees by:

- o Planning and implementing a minimum of two mid-quarter staff development events, that serve the needs of the AS organization and AS staff, which could include AS-wide and/or departmental trainings.
- o Serving as a resource to program supervisors who wish to provide specific trainings for their staff.
- o Assisting with Fall Staff Development Summer planning.
- Coordinate events during AS Spring Hiring by:
 - o Publicizing jobs at info fairs, and in other ways,
 - o Organizing and publicizing the AS Job Fair prior to AS Spring Hiring,
 - o Planning and implementing New Hire Night.
 - o Assisting Personnel Director as needed with other hiring publicity and outreach,
 - o Working with Publicity Center.

Wage

Starting hourly wage of \$13.04.

Reportage

This position reports directly to the Personnel Director.

This job description is subject to change in accordance with the AS Employment Policy.

The Associated Students is an Equal Opportunity Employer.

Revised September 30th, 2015 by motion ASB-15-F-16.